Christina Snell



Executive Leader in Revenue Operations, Marketing Strategy & Digital Transformation

Bristol VA - Tri-Cities Region, USA / 813.716.3587 / christinasnell8@gmail.com

Skills

Strategic Leadership
Strategic Growth Initiatives
Digital Transformation
Revenue Operations (RevOps)
Enterprise SaaS
Process Improvement & Efficiency
Business Strategy & Analytics
BI Software + Data Analytics
KPI Development & Tracking
CRM Software + Optimization
Data-Driven Decision Making

Links

11innovation: Portfolio Website.

Omnichannel Marketing Strategy

MarTech Stack Integration

LinkedIn

Key Projects + Business Ventures

The Rev Ops Blueprint: Framework for optimizing revenue.

<u>Guide to Change: Community for self</u> transformation.

<u>Top Biz Ideas: Business resource for entrepreneurs.</u>

<u>Journals: Paperblanks available on Amazon.com.</u>

Professional summary

Dynamic executive with nearly 20 years of expertise in building revenue clarity through business intelligence, streamlining martech for operational efficiency, and driving scalable, data-driven outcomes. Proven ability to optimize revenue operations, enhance CRM and analytics platforms, and increase operational precision across global SaaS organizations. Skilled in leading high-performing teams, aligning GTM strategy, and executing performance frameworks that consistently accelerate growth and improve decision-making.

Employment history

Executive Leader, Revenue Operations & Digital Strategy, 11innovation

2023 - PRESENT

- Leads end-to-end digital transformation initiatives, enhancing operational efficiency and customer experience across diverse industries.
- **Drives business intelligence and analytics projects**, delivering actionable insights that streamline processes and improve decision-making.
- **Orchestrates cross-functional digital strategies**, collaborating with C-level executives to execute seamless digital marketing and transformation projects.

Associate Director, Analytics + Global Operations, Sprinklr, Inc.

MAR 2014 - DEC 2023

Promoted multiple times and from marketing to the global operations team for exceptional performance in revenue operations, analytics, and strategic leadership. Key accomplishments include:

- Optimized RevOps analytics for a 100+ member Inside Sales team, leveraging Salesforce, Tableau, and Power BI to enhance decision-making processes.
- Led comprehensive digital transformation initiatives, managed martech stack, implemented, integrated or optimized platforms such as HubSpot, Marketo, Salesforce, LeanData, ZoomInfo, and Salesloft to enhance business effectiveness.
- **Achieved 400% of target** with the company's first ABM program, attaining 91% account penetration and driving significant pipeline growth.
- Enhanced SEO rankings by 180% and boosted primary lead funnel conversion rate by 218%, contributing to measurable revenue growth.
- **Directed financial strategy via a \$30M budget framework**, improving fiscal accuracy and enabling data-driven decision-making.
- Orchestrated omnichannel and cross-functional digital strategies, collaborating with C-level executives to execute seamless marketing and transformation projects across global teams.

Director of Digital Strategies + Business Intelligence, Apollidon, LLC

2011 - 2013

Promoted from Director of Market Research to drive lead flow and business intelligence.

- Developed a custom business intelligence and analytics dashboard to optimize lead flow.
- **Implemented lead scoring and micro-segmentation** and boosted digital marketing campaign performance by >400%.

Lead Instructor, Web Design & Interactive Media, Art Institute of Tampa

2010 - 2012

Hired to teach core courses for bachelor's degree program in web design and interactive media.

• **Revamped web design major curriculum** to incorporate content management system (CMS) platforms, enhancing student marketability and program relevance.

CEO, 11innovation

2009 - 2011

Pioneered a strategic growth roadmap as CEO, boosting market positioning and client portfolios.

 Led strategic growth initiatives as CEO, enhancing market position and expanding client base while driving innovation across business, tech, and marketing sectors.

Founder + Senior Partner, Quantum Group

2005 - 2009

Orchestrated Quantum Group's growth, expanding team to 23.

 Increased revenue growth by 40-80% annually and received WMA Web Awards for Outstanding Achievement in Web Development + Consulting Standard of Excellence.

Education

Harvard University, Extension School

Courses towards master's degree in information technology, digital media design. GPA: 4.0

Certificates, Harvard University, Center for Training & Professional Development

Editing & Proofreading • Introduction to Adobe Photoshop • Advanced Adobe Photoshop • Visual Design: The Art of Effective Communication • Creating Web Pages, Basic HTML • Introduction to JavaScripting • Advanced JavaScripting • Introduction to Advanced [Web Design] Dreamweaver I, II, III, IV

BA: Music; Minor: Music Education K-12, Art Education K-12, Fine Arts, Johnson State College

Leadership + Publications

Rotary Club of Scott County, Virginia - Board of Directors

2024 - PRESENT

Engaged in community service, networking, and leadership development through active participation in global Rotary initiatives.

United Nations (UNA-USA), Tampa Bay - Board of Directors

2009 - 2011

Director of Marketing & Communications; Director of Education

Publications: Harvard Business Publishing

Merrill Lynch: Integrated Choice, Supplement

Technology

Power BI, Tableau, DOMO, Looker, Google Analytics, Salesforce, HubSpot, Marketo, ZoomInfo, Salesloft, Cvent, LeanData, WordPress, Kanban Boards, Slack, Microsoft Teams and OneDrive